

# HEALTH SCIENCES LIBRARIES 2006 - 2007 ANNUAL REPORT

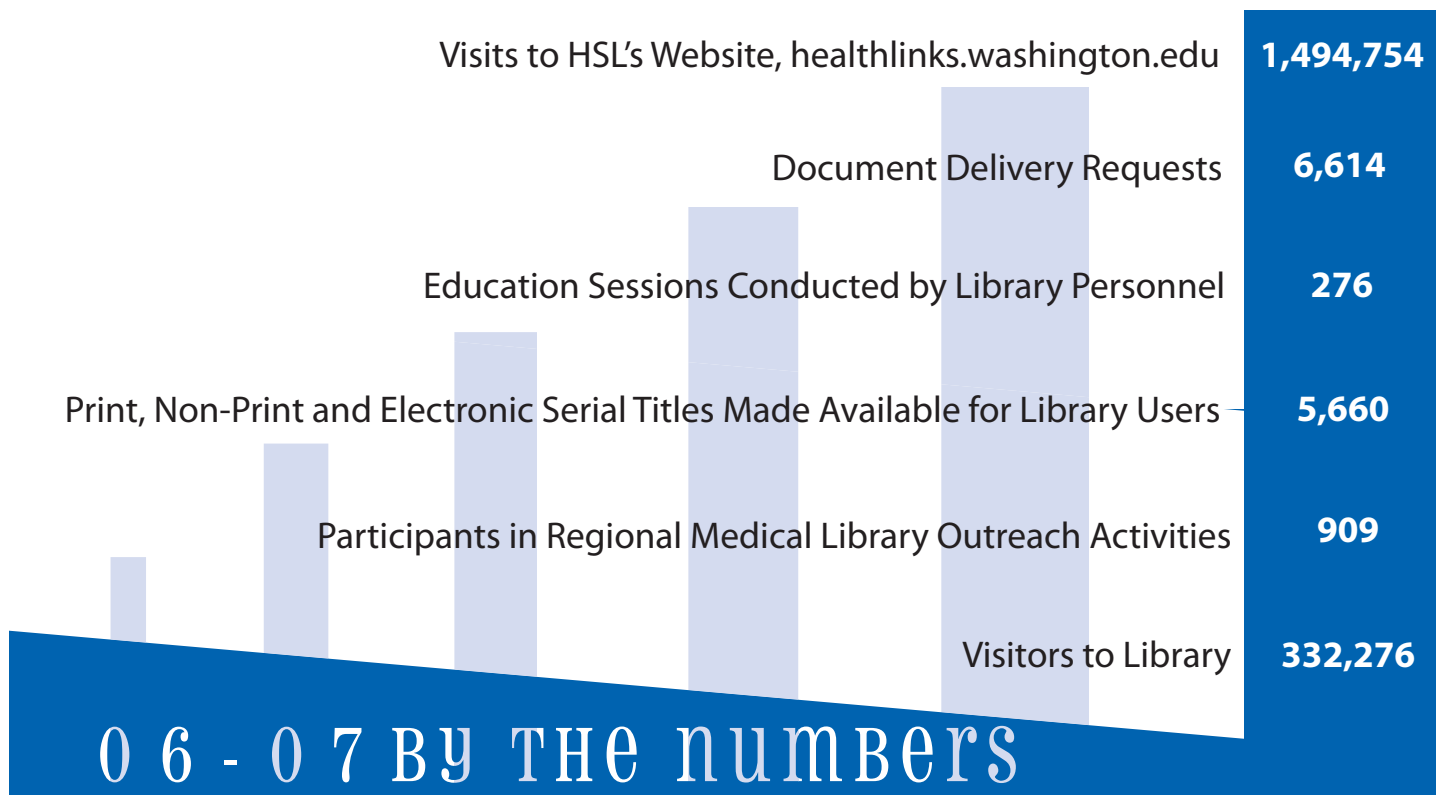


The Health Sciences Libraries completed another very successful year of innovation, delivery of high quality programs and services despite vacancies in key positions and continuing facilities challenges.

A whirlwind Washington State Legislative session, including many trips to Olympia by Nanette Welton and Sherrilynne Fuller, resulted in the passage of an omnibus health bill which included a key provision to add a fee for health information access to the licensing costs for most classes of health professionals. Funding from the collected fees is designated for the Health Sciences Libraries to develop a Web portal and to license journals, databases and other resources to support evidence-based practice for health professionals statewide.

## FROM THE DIRECTOR

Sherrilynne Fuller,  
*Director, Health Sciences Libraries  
Associate Dean, University Libraries*



# Liaison Program

Fourteen library-subject specialist librarians, with over 100 department/program assignments, extend the reach of the Health Sciences Libraries resources to UW schools, departments, programs, clinics and medical centers.

Liaisons received grants from the Friends of the Libraries to develop a BioTool-Bar for HealthLinks and a 21st Century award to develop the use of “clickers” in the classroom for instantaneous feedback by students. Consultations were refined to include assistance with IRB applications, recommendations for journal publication, and help with identifying grants. We continued to integrate informatics class modules into the graduate nursing curriculum for masters and doctoral students and expanded HSL’s role in BSN nursing curriculum.

A valuable pilot project is the Medicine Residency program in which liaisons do bedside rounds with the post-call teams and their attending physicians to answer patient care questions to be attached to patients’ charts for their newly admitted patients.

We provided support for basic science researchers leading to over \$1.5 million in research grants to the UW, as well as support for UW bioinformatics researchers, including consultation and individualized training. Liaisons also co-teach a weekly required Evidence-Based Medicine course for the Medicine Interns with GIM faculty members.

Adapting to constant change (new services, new systems, new staff and new procedures) is a continual process for HSL Information Services. Now fully staffed, the department was able to review many of its services and redesign them for increased efficiency and better customer service. Changes and innovations for better service included:

A new check-out procedure for holds to be made available at K.K. Sherwood Library, Harborview Medical Center. Staff maintained services remotely while KKS was closed for renovations.

Additional self-service options include a hold shelf for patrons and a self-checkout machine. Also, at the request of students, information services staff created a leisure reading book exchange.

# on-site information services

# Document services & reserves

Document Services, responsible for interlibrary loans to patrons, began to use ILLiad to generate our EFTS (electronic) billing. Led by Alex Edezhath, this process eliminated the need to manually type in each order. During the year, Doc Services has processed around 11,000 items.

In January, the department started to import Loansome Doc requests into ILLiad; in February, they began using Odyssey to deliver articles to the web server.

In April, we went live for Document Delivery/Borrowing requests from most HSL customers. By June 1, all customers were placing requests via ILLiad.

Resources manages the HSL's ever-growing electronic resources collection. This involves maintenance, monitoring, correcting and responding to ongoing issues with e-journals and databases. Working with journal backorder services, Cheyenne Roduin saved the library \$1450 in charges for replacing lost or damaged issues. The team works collaboratively and is able to share information and skills with each other as well as Document Services and e-Reserves.

One of the major projects that Resources began this year is the Marc holdings conversion project (over 3,500 records) in collaboration with Main Libraries, enabling library users to more quickly and efficiently find our resources.

## resources

## Learning commons

The Learning Commons provides educational support operations to Health Sciences students and faculty. This area consists of a help desk, 170 drop-in computing stations, 4 computer classrooms, research terminals, Library class reserves materials, AV/VCR stations and study spaces.

The National Network of Libraries of Medicine, Pacific Northwest region (NN/LM PNR) is a regional network of libraries, information centers, and community-based organizations in Alaska, Idaho, Montana, Oregon, and Washington. The Regional Medical Library (RML) for the Pacific Northwest Region, staffed by the University of Washington Health Sciences Library, is under contract with the National Library of Medicine to support programs of the NN/LM PNR (<http://nnlm.gov/pnr>). UW's Health Sciences Libraries is also under contract to run the Outreach Evaluation Resource Center (<http://nnlm.gov/evaluation/>) and the Web Services Technology and Operations Center (Web-STOC). These national centers provide support in program evaluation and web services to the Pacific Northwest region and seven other NN/LM contracts across the country.

Over the past year, the RML developed and conducted a comprehensive needs assessment of network members to collect baseline data and refine planning for RML programs and services. The RML also piloted partnership agreements for outreach and other state-wide services (that are aligned with the NN/LM PNR mission) with three university health sciences libraries in Alaska, Oregon, and Washington. A new Technology Outreach Coordinator position is currently under recruitment to address needs of libraries related to emerging technologies. A carefully planned meeting of 32 RML advisors was conducted in June 2007 to gather insight about information access issues in the region, and the role of libraries as full partners in disaster preparedness planning with federal or local governments and public health agencies.

nn / LM  
Pacific  
northwest  
region

While providing and improving support to a wide range of library patrons, including Health Sciences faculty, staff and students, patient family members and health care providers statewide, library staff also:

Made 23 regional and national presentations

Published 28 papers

Participated as board and committee members and officers of 98 on- and off-campus organizations.

Delivered over 11,000 documents

Created and presented 19 posters regionally and nationally

## HEALTH sciences LIBRARIES

University of Washington

Box 357155

Seattle, Washington 98195

The University of Washington Health Sciences Libraries would like to thank the donors who have given so generously over the past year. In addition to monetary gifts, the HSL has received over 800 donated books and journals. Among our contributors was Dr. Michael Plummer, who donated two rare books: *A Directory for Midwives*, London, 1684, and *Electricity; Diseases of Women and Obstetrics*, Chicago, 1892. These two volumes are very special to the University, as few hardcopy editions of these titles are available in the U.S.

Gifts large and small have helped the HSL meet the information needs of those who look to us for answers. As we continue to expand our collections, services and programs, we ask that you please continue your support and give to the University of Washington Health Sciences Libraries.

SUPPORT  
HSL